



February 12, 2019

Dear Member,

We are following up with our membership of the now combined Sunnyside Credit Union and American United Federal Credit Union. The transition of combining the two institutions is going well, and we hope you, our members, have not experienced disruptions to your accounts.

Due to a delay in the account conversion, we are pleased to report that your current account information, including account number, debit card, and online banking will remain the same for longer than we anticipated. We would like to provide you with a new timeline for our conversion efforts over the next couple of months.

Estimated Timeline

March 1 st	Frequently Asked Questions and Timeline mailed and posted on website
March 15 th	New Account Number Mailing
April 1 st	Letter with information regarding your debit card and pin
April 10 th – 20 th	New Debit Card Mailer and New Pin Mailer (separate)
April 15 th	Online Banking Instructions Letter
April 30 th	This is the last day you will use your Sunnyside account number, debit card, and online banking
May 1 st	Sunnyside Branch opens late, around 1 o'clock in the afternoon
May 1 st	Begin using your new account number, debit card, and online banking

By May 1, the total conversion of accounts and systems will take place and Sunnyside Credit Union will be completely integrated into American United. As of now, your account will not change. However, in the future we anticipate that any changes to accounts will be minor and will not be too disruptive to you. Checks and ACH will continue to process as they are currently doing.

Included with this letter is a services guide to give you an overview of the products and services you will soon have access to, along with the "Important Account Information for Our Members" pamphlet. Please review both and if you have any questions, please contact the Credit Union or your Sunnyside branch office and we will be happy to answer them.

Sincerely,

Michelle Thorne
President/CEO